

wrong direction: the chair are wrongly be  
2nd+2nd class in the area of first class



First Class features 2+1 seating with tables while Standard Class is a mix of 2+2 and airline style seating. Therefore the tooling has now been modified to ensure the seat configuration in Coach 4 is entirely prototypical moving forward. This issue only affects the first 1,000pcs of the first production run of GWR liveried Class 800s. Subsequent GWR Class 800s and all LNER examples will feature the newly-tooled correct interior configuration for Coach 4 (814021). We have now received these into stock from Kato.

**Any end user who has bought a GWR set from this first batch and has been affected by this, has three options:**

1. **Contact Gaugemaster with proof of purchase and we will send them a new interior free of charge for to fit. Full instructions will be provided including a "How To" video - available on YouTube.**

**Youtube Address: <https://www.youtube.com/watch?v=dPblcQtq6kU>**

2. **Advise the dealer that they bought the item from, who will arrange an exchange of the interior by either undertaking this work themselves or by**

**returning it to Gaugemaster who will install the updated interior on their behalf and return it to the dealer.**

- 3. Send the coach directly to Gaugemaster with a covering letter which includes a return address and we will install the updated interior and return it to them.**

We appreciate that this is unwelcome news and also the irony of the situation given the recent issues with the real life version. Therefore, we would suggest that this is perhaps an unplanned level of extra realism unmatched in a model ever before...

In all seriousness though, as a purely cosmetic issue, this could probably could have flown under the radar. However, we felt it right to highlight what has happened and to offer a solution as soon as we had one. KATO's absolute commitment to quality is such that the decision was taken not to accept this sort of compromise on a project that all parties have invested a considerable amount of energy into.

We apologise for the inconvenience this may cause.

Gaugemaster